# CareOS




## Intelligence Around the Hospital

### A smarter experience layer for modern hospitals

Hospitals already have EHR, HIS, scheduling, billing, clinical, workforce and other digital systems. CareOS works alongside these systems to connect information, surface intelligence and orchestrate action without requiring replacement of the existing technology landscape.

## From Fragmented Systems To Connected Hospital Intelligence

**Connect**
Integrate existing hospital systems and data.

**Understand**
Create real-time operational and patient context.

**Act**
Automate and assist workflows.

**Experience**
Deliver simpler, more connected patient journeys.

## Built Around Four Outcomes

**Connected Journeys**
A unified experience across digital and physical touchpoints.

**Operational Clarity**
A shared view across systems, departments and facilities.

**Reduced Manual Work**
Automate routine tasks and assist hospital teams.

**Faster Insight**
Turn operational data into timely, actionable intelligence.

# See the Hospital as It Operates

CareOS flow provides a live view of patient experience and hospital operations, helping teams understand what is happening in real time, identify issues earlier and intervene faster.

## Intelligent Hospital Operations

- Patient flow visibility
- Capacity intelligence
- Operational command centres
- Predictive alerts
- Care coordination
- Quality & performance intelligence
- AI copilots
- Workflow automation
- Real-time operational views

## A simpler patient journey



### Find the right care

Service and specialty discovery, physician information, FAQs and appointment assistance.



### Prepare for the visit

Appointment confirmation, required documents, insurance guidance, parking and preparation instructions.



### Navigate the visit

Real-time guidance, check-in, queue updates and wayfinding.



### Stay connected after care

Results, follow-ups, instructions, digital questions and experience feed



### Build on what already exists

CareOS connects to the hospital's existing ecosystem—including EMR/HIS, scheduling, billing, clinical systems, contact centre, digital channels and data platforms—to add **experience, intelligence and automation without disruption.**