AccessOS



Connected Intelligence for Patient & Market Access

From fragmented access workflows to guided, AI-assisted execution.

AccessOS brings together:

Workflow orchestration + interoperability + intelligence + AI agents
to help organisations coordinate complex patient and market access operations.

Intelligent Hospital Operations

For Hubs

- Enrollment
- BV • PA • Appeals • PAP
- Copay
- Affordability
- Adherence
- Reauthorization

For Specialty Pharmacy

- Referral intake
- Prescription processing
- Dispense readiness
- Fulfillment
- Patient communication
- Adherence

For Manufacturers

- Retail therapy
- Specialty therapy
- Patient support
- Hub oversight
- Affordability
- Market access

Connect
CRM, Hub, SP, payer, EHR, portals, documents and field activity.

→

Unify
Patient, HCP, payer, policy, benefit, document and case context.

→

Understand
Knowledge graph + healthcare RAG.

→

Guide
Persona-specific copilots and next best action recommendations.

→

Act
Agents assist with validation, follow-ups, monitoring, gap closure and writebacks.

NEUTRINO

www.neutrinoautomation.ae

AccessOS. Your Operating Model, Your Way.

Intelligence Layer

Keep your existing Salesforce, Veeva, CRM, Hub, SP or other platforms.

Add:
• Contextual AI guidance • Persona copilots • Recommendations • Writebacks
• Workflow intelligence • Agent-assisted execution

Execution System

For organisations looking for a configurable operating layer:

• Case management • Workflow orchestration • BV / BI / PA • Appeals • Affordability
• Adherence • Outcomes • Program dashboards • SLA tracking

Intelligence Fabric



Integration Hub

Connect systems and channels.



Interoperability Layer

Normalize fragmented data.



Canonical Case Context

Create unified patient, provider, payer, benefit and task context.



Knowledge Graph

Connect case history, policy and prior actions.



Healthcare RAG

Ground AI in policies, SOPs, forms and case history.



Agentic AI

Recommend, draft, validate and execute with human oversight.

Start as a sidecar. Scale when ready.
AccessOS can operate as an intelligence layer over existing systems or as a full point-of-execution platform.